

## Deborah.Easterling

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**From:** Deborah.Easterling  
**Sent:** Tuesday, September 04, 2012 3:32 PM  
**To:** 'jstev1128@aol.com'  
**Subject:** RE: LOP Docket 2012-177-WS

Dear Ms. Stevens,

This is to acknowledge receipt of your email of September 3, 2012 to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

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**From:** [jstev1128@aol.com](mailto:jstev1128@aol.com) [<mailto:jstev1128@aol.com>]  
**Sent:** Monday, September 03, 2012 4:34 PM  
**To:** PSC\_Contact  
**Subject:** LOP Docket 2012-177-WS



\* Required Fields

**Letter of Protest**

**Print**

**Email**

Date: \* September 3, 2012

**in Docket 2012 - 177 - WS**

**Protestant Information:**

Name \* Jayne Stevens

Mailing Address \* 19031 Kailua Circle

City, State Zip \* Tega Cay, SC 29708 Phone \* 704-651-4965

E-mail jstev1128@aol.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a current customer of TCWS and live full time in Tega Cay, South Carolina.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

TCWS should not be awarded this increase as the level of service provided to both water and sewer customers in Tega Cay is substandard. I have had to call DHEC for help in correcting problems with the sewer lines adjacent to my property twice in 4 years. I have spent thousands of my own money to correct problems with the old and unsafe sewer pipes causing waste back up in my yard. I am vehemently opposed to any more increase in fees to this company.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

I am unable to attend the meeting on September 13th.